

Elite PT

April 11, 2020



To our valued patients,

As many of you know, Governor Carney has again updated the State of Emergency guidelines in order to mitigate the spread of COVID-19. In accordance with those guidelines, **Outpatient PT is considered an essential service.**

Our Elite PT **clinics in Rehoboth, Wilmington, and Radnor will remain open** at this time to treat our patients. We are complying with all CDC-recommended procedures to keep our patients and staff as safe and healthy as possible. We are also making adjustments to the treatment schedules in order to minimize the number of individuals in the clinics at each time. If you have any questions, please reach out to us and we would be happy to answer any and all questions that you may have.

As a reminder, **Delaware and Pennsylvania are Direct Access States.** This allows patients to be seen by a Physical Therapist without first seeing a Physician. This can offload the medical services that may be overwhelmed at this time while also minimizing your exposure. If you have questions about Direct Access, please call any one of our clinics.

The Hockessin Athletic Club will remain closed until further notice. This has resulted in the closure of our HAC clinic. HAC patients can be re-directed to our Wilmington location.

Our cancellation policy is currently suspended. We ask that you cancel your appointments if you meet one or more of the following criteria: If you or a close family member have traveled internationally within the last 14 days If you are currently experiencing cold or flu-like symptoms If you have been in close contact with someone who is experiencing cold or flu-like symptoms If you do not feel comfortable to attend your appointments. Our team is reinforcing the recommended precautionary steps suggested by the CDC to prevent the spread of this virus.

Thank you and please stay safe!

From the entire Elite PT Team